US-Rx Care Member Portal Quick Start Guide



Effective 1/1/2022

US-Rx Care is migrating to a new Member Portal effective 1/1/2022. To register, you will need your ID card, and the information listed below. You will also need your new **Rx Group Number**. If you cannot locate your Rx Group Number on your ID card, you can obtain it by calling member services at **800-323-0960** after 1/1/2022. *NOTE: Dependents over the age of 18 must register for their own accounts*.

URL: https://usrxcare.com/Synovus/

Click **Register** at the top right of the screen.



Register

To register you will need the following:

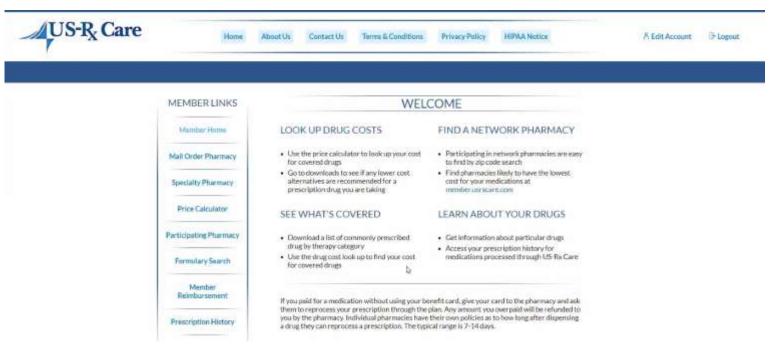


Member ID and Group ID can be found on your ID card or by calling 800-323-0960 after 1/1/2022.

You will create your User ID and Password. A Prescription Number or Rx Number can be found on your medication bottle or by calling Member Services after 1/1/2022 at 800-323-0960.

Home Page

The portal will give you access to view your prescription history, price check medications, find participating pharmacies, and review any member reimbursements.



Mail Order

MAIL ORDER PHARMACY

Your plan may give you the benefit of receiving larger quantities of medications by mail than what is available through a retail pharmacy. This means fewer prescriptions to fill and fewer hassles.

Medications that are taken on a long-term, regular basis can be delivered BY MAIL, postage paid, right to your home, with no time spent standing in long pharmacy lines.



Take advantage of this convenient way to receive your prescriptions. For initial orders, select the Main Website link to the right to be directed to your Mail Order Pharmacy provider website.



Participating Pharmacies

PARTICIPATING PHARMACY

You can search for a participating pharmacy in a variety of ways. The Participating Pharmacy Locator is a listing of all contracted pharmacies. Please search for pharmacies using one of the options below.

Note: Select medications such as Specialty Biologics and Injectable Drugs may be delivered to you from a US-Rx Care designated Specialty Pharmacy. In these cases, US-Rx Care will notify your doctor where to send your prescription and the pharmacy will contact you to arrange for shipment.

