

# **US-RX CARE MEMBER PORTAL QUICK START GUIDE**

To register for the online member portal, you will need the cardholder ID on your benefits card. You will also need your **Rx Group Number**. If you cannot locate your Rx Group Number on your ID card, you can obtain it by calling member services at 800-323-0960. *NOTE: Dependents over the age of 18 must register for their own accounts.* 

# Below are instructions for registering in the US-Rx Care Member Portal:

- 1. Visit https://usrxcare.com/Synovus/
- 2. Click on Active Members Login under Member Info.

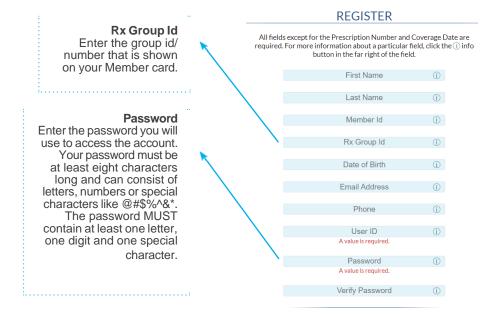
Member Info

Active Members Login

3. Click on Register at the top right of the screen:

(i)

- 4. Complete all fields. Click on
- for a definition of fields.



#### Member Id Enter the subscriber number that is shown on your Member card.

### User ID

Enter your own user id that you will use to access the Member Website. You can use any id you like, but it can only consist of letters and numbers and must be at least 8 characters long. 5. Optional Fields are not required to register.



7. If you forgot your password, on the LOGIN screen, press Forgot Your Password?

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Enter your information under FORGOT PASSWORD and press Submit and a password will be sent to your email on file.

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If you forget your User Id, you can **register again** and use a different user ID. Make sure you write it down so you can remember it. You can use the same email address you used originally.

Once you have registered, you will be on the Home Page.

## Home Page

The portal will give you access to view your prescription history, price-check medications, and find participating pharmacies.

