



CopayAssist Program - For High-Cost Medications.

Participants in Synovus health plans are eligible to enroll in the US-Rx Care CopayAssist program, ensuring all eligible members can take advantage of available copay subsidies. There are no income requirements to qualify for this program.

If you're prescribed a medication eligible for funding through the CopayAssist program, you will be contacted by a US-Rx Care CopayAssist representative to educate you on the details of the program.

The US-Rx Care CopayAssist program utilizes funding available through drug manufacturers to cover a significant amount of the cost for over 360 high-cost and specialty medications. In the past, pharmacies may have made copay assistance available to some plan participants, but the US-Rx Care CopayAssist program ensures that all eligible members can take advantage of copay subsidies through drug manufacturers when available.

US-Rx Care CopayAssist representatives can be reached at 1-800-490-3550. Your communications with US-Rx Care will always be strictly confidential. If you receive a voice message from a CopayAssist representative, it is important that you return the call as soon as possible to register for the program.

Please ensure that your primary contact phone number is captured in the US-Rx Care Member Connectivity Hub so representatives can reach you in a timely manner, including by text message.

You can access the Connectivity Hub link to register from the following website:

<https://usrxcare.com/synovus/>

If you have any questions regarding the Connectivity Hub, please email info@usrxcare.com.