US-Rx Care Member Portal Quick Start Guide

To register for the on-line member portal, you will need the cardholder ID on your benefits card. You will also need your **Rx Group Number**. If you cannot locate your Rx Group Number on your ID card, you can obtain it by calling member services at 877-200-5533. *NOTE: Dependents over the age of 18 must register for their own accounts.*

**Below are instructions for registering in the US-Rx Care Member Portal:**

1. Visit https://usrxcare.com/member/

2. Click on Active Members Login under Member Info.

Member Info

Active Members Login

3. Click on Register at the top right of the screen:

A Register   Login

4. Complete all fields. Click on (i) for a definition of fields.

REGISTER

All fields except for the Prescription Number and Coverage Date are required. For more information about a particular field, click the (i) info button in the far right of the field.

Rx Group Id
Enter the group id/number that is shown on your Member card.

First Name (i)

Last Name (i)

Member Id (i)

Rx Group Id (i)

Date of Birth (i)

Email Address (i)

Phone (i)

User ID (i)
A value is required.

Password (i)
A value is required.

Verify Password (i)

Member Id
Enter the subscriber number that is shown on your Member card.

Password
Enter the password you will use to access the account. Your password must be at least eight characters long and can consist of letters, numbers or special characters like @#$%^&*. The password MUST contain at least one letter, one digit and one special character.

User ID
Enter your own user id that you will use to access the Member Website. You can use any id you like, but it can only consist of letters and numbers, and must be at least 8 characters long.

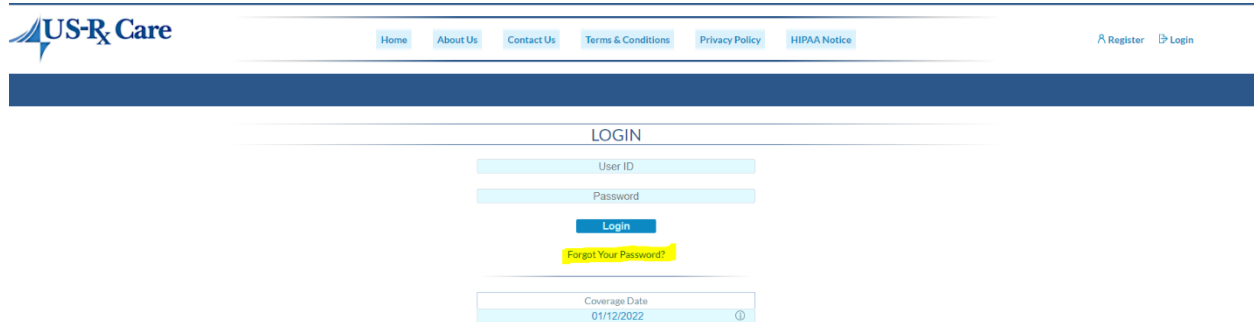5. Optional Fields are not required to register.

Optional Fields

Prescription Number
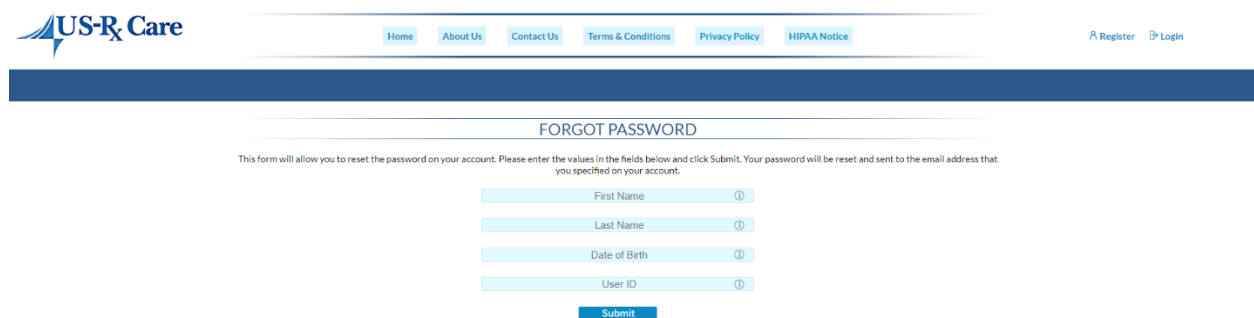
ⓘ

Coverage Date
01/07/2022
ⓘ

6. Click - **Register**

7. If you forgot your password, on the <u>LOGIN</u> screen, press <u>Forgot Your Password?</u>

Enter your information under <u>FORGOT PASSWORD</u> and press <u>Submit</u> and a password will be sent to your email on file.

If you forget your User Id, you can **register again** and use a different user ID. Make sure you write it down so you can remember it.   You can use the same email address you used originally.

Once you have registered, you will be at the Home Page.

Home Page

The portal will give you access to view your prescription history, price check medications, and find participating pharmacies.